Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

1 – 24 (CANCELLED).

25.   (NEW) A system for creating and enhancing a transcript of a telephone conversation between two separate persons, the conversation consisting of a series of audio statements each of which is spoken by one of the persons, comprising:

(a)   a first telephone receiver adapted to receive a series of audio statements from the first person and convert them into a first analog audio signal,

(b)   a second telephone receiver adapted to receive a series of audio statements from the second person and convert them into a second analog audio signal,

(c)   an analog-to-digital converter adapted to convert the first analog audio signal to a first digital audio signal, and the second analog audio signal to a second digital audio signal,

(d)   a splitter that duplicates the first digital audio signal into two identical digital audio signals, third digital audio signal and fourth digital audio

signal, and that duplicates the second digital audio signal into two identical digital audio signals, fifth digital audio signal and sixth digital audio signal,

(e)   a divider for dividing the third digital audio signal into audio segments to form a third segmented digital audio signal, wherein each audio segment is time indexed, and the segments are bonded by two ascertainable events, said events being selected from the group of events comprising when one of the persons makes the call, when a second person answers the phone call, when a person starts or stops speaking, when a second person speaks while the first person is speaking (considered as three separate events), when audio volume increased (either mechanically or by a person raising the loudness of their voice), when audio volume is decreased, when a button on the phone keypads is pressed, when a phone line is muted/unmuted, when a collect call is accepted, when a specific word or phrase is spoken, when a playback of an automatic recorded message occurs, when a phone number is verified, and when actions are taken based on a recorded message,

(f)   a divider for dividing the fifth digital audio signal into audio segments to form a fifth segmented digital audio signal, wherein each audio segment is time indexed, and the segments are bonded by two ascertainable

events, said events being selected from the group of events comprising when one of the persons makes the call, when a second person answers the phone call, when a person starts or stops speaking, when a second person speaks while the first person is speaking (considered as three separate events), when audio volume increased (either mechanically or by a person raising the loudness of their voice), when audio volume is decreased, when a button on the phone keypads is pressed, when a phone line is muted/unmuted, when a collect call is accepted, when a specific word or phrase is spoken, when a playback of an automatic recorded message occurs, and when actions are taken based on a recorded message,

(g) a first audio storage device adapted to store the third segmented digital audio signal,

(h) a second audio storage device adapted to store the fifth segmented digital audio signal,

(i) an audio-to-text converter adapted to transcribe the digital audio signal to a raw transcript of the conversation, the transcript including a plurality of text words, each text word being indexed to the audio segment to which it relates,

(j)   a first text storage device adapted to store the raw transcript produced by the audio-to-text converter,

(k)   a text-to-audio associator adapted to associate each text word directly with the segment from which the text word was transcribed,

(l)   a viewer adapted to display the text located in the text storage device, in the from of a raw transcript of the conversation,

(m)   a highlighter associated with the viewer and adapted to specify a specific text word in the transcription displayed in the viewer,

(n)   an audio player associated with the viewer and adapted to employ the text-to-audio associator to audibility play back the audio segment associated with the said specific text word,

(o)   a manual editor associated with the viewer and adapted to correct the said specific word, based on the use of the audio player, to enhance the transcript, and

(p)   a second text storage device adapted to store the enhanced transcript produced by the manual editor.

26. (NEW) A method for creating and enhancing a transcript of a telephone conversation between two separate persons, the conversation consisting of a series of audio statements each of which is spoken by one of the persons, comprising:

(a)   using a first telephone receiver to receive a series of audio statements from the first person and convert them into a first analog audio signal,

(b)   using a second telephone receiver to receive a series of audio statements from the second person and convert them into a second analog audio signal,

(c)   using an analog-to-digital converter to convert the first analog audio signal to a first digital audio signal, and the second analog audio signal to a second digital audio signal,

(d)   using a splitter to duplicate the first digital audio signal into two identical digital audio signals, third digital audio signal and fourth digital audio signal, and to duplicate the second digital audio signal into two identical digital audio signals, fifth digital audio signal and sixth digital audio signal,

(e)   using a divider to divide the third digital audio signal into audio segments to form a third segmented digital audio signal, wherein each audio segment is time indexed, and the segments are bonded by two ascertainable events, said events being selected from the group of events comprising when one of the persons makes the call, when a second person answers the phone call, when a person starts or stops speaking, when a second person speaks while the first person is

speaking (considered as three separate events), when audio volume increased (either mechanically or by a person raising the loudness of their voice), when audio volume is decreased, when a button on the phone keypads is pressed, when a phone line is muted/unmuted, when a collect call is accepted, when a specific word or phrase is spoken, when a playback of an automatic recorded message occurs, when a phone number is verified, and when actions are taken based on a recorded message,

(f)   using a divider to divide the fifth digital audio signal into audio segments to form a fifth segmented digital audio signal, wherein each audio segment is time indexed, and the segments are bonded by two ascertainable events, said events being selected from the group of events comprising when one of the persons makes the call, when a second person answers the phone call, when a person starts or stops speaking, when a second person speaks while the first person is speaking (considered as three separate events), when audio volume increased (either mechanically or by a person raising the loudness of their voice), when audio volume is decreased, when a button on the phone keypads is pressed, when a phone line is muted/unmuted, when a collect call is accepted, when a specific word or phrase is spoken,

when a playback of an automatic recorded message occurs, and when actions are taken based on a recorded message,

(g)   using a first audio storage device to store the third segmented digital audio signal,

(h)   using a second audio storage device to store the fifth segmented digital audio signal,

(i)   using an audio-to-text converter to transcribe the digital audio signal to a raw transcript of the conversation, the transcript including a plurality of text words, each text word being indexed to the audio segment to which it relates,

(j)   using a first text storage device to store the raw transcript produced by the audio-to-text converter,

(k)   using a text-to-audio associator to associate each text word directly with the segment from which the text word was transcribed,

(l)   using a viewer to display the text located in the text storage device, in the from of a raw transcript of the conversation,

(m)   using a highlighter associated with the viewer to specify a specific text word in the transcription displayed in the viewer,

(n) using an audio player associated with the viewer to employ the text-to-audio associator to audibility play back the audio segment associated with the said specific text word,

(o) using a manual editor associated with the viewer to correct the said specific word, based on the use of the audio player, to enhance the transcript, and

(p) using a second text storage device to store the enhanced transcript produced by the manual editor.